

## Newbury Street Patient Participation Group Aims

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| <b>Aim 1</b> | To provide a mechanism to encourage patient's suggestions and constructive feedback about the Practice.                             |
| <b>Aim 2</b> | To offer the Practice the patient perspective and provide insight into the responsiveness and quality of services.                  |
| <b>Aim 3</b> | To support the Practice in helping patients become better informed about ways in which they can improve their health and wellbeing. |
| <b>Aim 4</b> | To support research into the views of those who use the Practice.   |
| <b>Aim 5</b> | To support health promotion events and aim to improve health literacy.  |
| <b>Aim 6</b> | To ensure that the work of the PPGC reaches as wide an audience as possible within the patient population.                          |

Dated: 11 February 2021