

“Our purpose is to provide a forum for the exchange of information and views between patients and staff at the Practice”

Through collaborative working we are ensuring a better healthcare experience at Newbury Street Practice.

Have your say tell us what you think.

For further information on the NSPGC visit the webpage:

(<https://www.newburystreetpractice.co.uk/ppg.aspx>)

- Group constitution
- Terms of reference for the committee
- Annual work programme
- Standing agenda for committee meetings
- Minutes of meetings
- Details of upcoming health promotion talks

Contact the NSPGC:

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Newbury Street Practice Patient Participation Group

Patients and Practice working together to improve patient experience at Newbury Street Practice





All patients and registered carers over the age of 16 are members of the Newbury Street Patient Group (NSPG) and can register their interest in joining the NSPG committee.

NSPG Committee

The PPG established a committee in 2010 as a conduit for the PPG, known as the NSPG Committee (NSPGC). It includes up to two members of the Practice. All committee members are volunteers.

Visit the webpage to meet the current NSPGC members. We are always keen to welcome new members to the committee. Please contact us if you are interested.

Meetings are usually held monthly, at which the NSPGC discuss relevant issues. Attendees are also kept informed of local NHS issues. Meeting minutes and current areas of work are available on the webpage.

The committee host an annual general meeting, usually in November which all patients are invited to attend.

What is a Patient Participation Group?

A Patient Participation Group (PPG) is a group of patients, carers and GP Practice staff who meet to discuss Practice issues and patient experiences to improve the service.

Examples of PPG achievements to date:

- Wellbeing events
- Periodic health talks
- Publish regular newsletters
- Connect with other parts of the NHS in Oxfordshire
- Communicate with other patient groups
- Arranged for the Bus Stop outside the Health Centre

NSPGC aims to:

- Provide a mechanism to encourage patients' suggestions and constructive feedback about the Practice.
- Offer the Practice the patient perspective and provide insight into the responsiveness and quality of services.
- Support the Practice in helping patients become better informed about ways in which they can improve their health and wellbeing.
- Support research into the views of those who use the Practice.
- Support health promotion events and improve health literacy.
- Ensure that the work of the NSPGC reaches as wide an audience as possible within the patient population.

How can you get involved?

Tell us what you would like to see improved and what works well. Participate in health promotion talks, AGMs and surveys. Visit the webpage for more information.