

Precis Notes of the September 2023 Newbury Street Practice PPG meeting

DRAFT for review

Monthly update from the Practice

- **Staffing**

Dr Ewart will be returning to work mid-October.

Two new PCN Frailty nurses have joined the Heath Centre, Emma Brunton and Matthew Hillis.

The Practice has had good feedback on the new Doctor.

The Practice is advertising for a gap year student who is interested in a career in Health Care to spend a year with the Practice.

- **Appointments**

Some Covid Vaccinations are being done for the 3 Cohorts: Care homes, Housebound and the Immune-suppressed.

The Practice will try and get details of vaccinations out by text and emails.

- **Building Extension.**

This is progressing well and it is hoped that the Waiting Area and Admin area will be open by end of October.

The car parking is being finished and there will be a dropped curb for disabled parking.

- **Website**

The Website needs to be updated to make it more user friendly.

The Newsletters need to go the Website. .

- **Other**

A sub-group of the committee are trying to arrange a meeting with Robin. They have been discussing Reception and Admin staff and clarification of their roles by email but this isn't proving as satisfactory as a face-to-face meeting.

Robin to look into why patient documents are not coming through from Out of County Hospitals.

Future Health Talks

The next talk will take place at our AGM in November. This will be on '*Right Care, Right Time, Right Place*', may also cover plans for Pharmacy Prescriptions.

Some topics for future talks which might be grouped together:

Self-Referral, Pharmacies, Prescriptions, Minor injuries (combined talk)

A Talk on the Orange book for care of young children might be a talk in its own right

Systems

A web site review was completed in June and has been sent to the Practice for comment/action.

A changed emphasis in the NHS for encouraging use of the NHS app will be prepared and communicated to patients when ready.

Treasurers report

The new Treasurer still awaits the issue of a bank card

AOB

Dr Ladd announced that NHS England have announced a National General Practice

Improvement Programme to help recovering access to Primary care; the practice has signed up to this to help streamline its services