

Notes on the Newbury Street Practice (NSP) Patient Participation Group AGM held on Thursday 7th Nov 2024

The meeting was opened by Julie Mabberley (Chairman) who spoke briefly about the requirement for the Patient Participation Group, and how monthly Committee meetings are held (mainly on zoom).

Julie thanked the Practice Staff Kellie and Abi who gave the presentation on the NHS App.

1/ The minutes of the Previous AGM were circulated to those present and approved by the committee.

2/ The Chairman's report referenced the regular monthly contact with the practice, so the PPG could feedback how patients feel about the Practice and its services.

This year the Committee comprised 11 volunteers (patients of the NSP), and 3 practice staff. Julie thanked all the volunteers for their efforts during the last year. She encouraged more people to get involved in the monthly zoom meetings and distribution of newsletters.

Quarterly meetings are jointly held with the CSP PPG.

Together with the Church Street Practice PPG, a quarterly newsletter is produced covering news of the practice and related local health topics. The Practices pay for printing and 1000 paper copies are printed and distributed by the PPGs. An electronic version is also available on-line.

Joint NSP/CSP outreach talks are arranged by members of both PPGs working together, to reach retirement communities in and around Wantage and explain how health services are changing.

We also try and arrange talks and information services to help other patients at the practices. A Health and Wellbeing event is now being planned for Saturday 26th April 2025 at the Beacon in Wantage, showcasing health and fitness clubs, societies and services in the area; that last such event in 2023 attracted 500 people.

The committee also monitors other health services locally (such as the Community Hospital) and seeks information from such organisations as Healthwatch Oxfordshire, the Kings Fund, and Buckinghamshire, Oxfordshire and Berkshire Integrated Care Board. Committee members also are representatives on committees for the Wantage Town Council Health subcommittee, and the South Oxfordshire Patients Alliance.

The aim is to get the up to date information and share it as widely as possible.

An invitation was extended to anyone else who wished to join in these activities.

3/ The Treasurer, Helen Carter, presented the Treasurers report, we started the year with £285.33 in the Bank, and finished with the same sum.

4/ As no committee members are standing down and no one had volunteered to join, the committee will remain the same for next year.

5/ AOB. A presentation was made to Dr Ladd, a bag of individually wrapped Chocolates for the Practice Staff, and Flowers for Dr Ladd. Sandra Helm then presented a potted Rose plant to Julie Mabberley. There was no other business.