Precis Notes on the PPG meeting .Thursday 24th Sept 2026 by Zoom

Present: **PPG** Helen Carter (HC), Becky Collins (BCo), Bernard Connolly (BC) Lyn Davis (LD) Judy Gibbons (JG) Sandie Helm (SH), Andrew Lewcock (AL), Janet Parker (JP), Tom Thacker (TT),

Practice Dr Carrie Ladd (CL) Paul Miles (PM) **Apologies:** Rosemary Stickland (RS)

1 To approve notes from last Meeting;

LD noted that JG had become JN later in the notes this will be rectified ;

2 Regular Update from the Practice

PM reported as follows;

- To help ANDI and Anima improve, a software engineer had been at the Practice ; he has listened to the feed back and has a plan to fix the issues raised.
- Staff updates Leslie, our new practice nurse, she's settling really, really well, and a huge contribution to the, practice nurse team.
- Emily, who is our gap year student, has integrated well with the Practice team.
- One of our long-service members of our PCT team has recently retired.
- We are now recruiting for a new PCT member, and results will be fed back to PPG
- Danielle, applied for our PCT manager role, and was successful; she joins on the 23rd of October.
- We welcome Jenny, She's an Emergency Care Practitioner, and settling in very well.

The practice has been proactively trying to recruit a new GP since Dr. Miriam moved on. It is a really challenging recruitment landscape. In the interim we've got a bank of about 6 locums.
The patients for Dr. Miriam, have been distributed, across all GPs, so soon, if a patient was registered with Dr. Miriam, they will have a new GP.

- Two members of the PPG shared positive feedback about Matthew who works for NSP as a frailty practitioner supporting those who are housebound and frail. His support and help was much appreciated by patients and their families.

3 Systems update
LD noted the Names of Andi and Anima are rather similar
TT said he got a message, saying he had been given an Anima account.
PM responded there's no such thing as an account with Anima anymore. It sends this message, but actually, it's non-existent, so please ignore that. You don't need an account with Anima, and they are in the process of stopping the message being issued.

AL Noted he only had time to do the Andi Testing. Several of the committee are going to be trained in how to use Anima and demonstrate it on a secure iPad that belongs to the Practice. Then they can talk to patients who are in the waiting room and see if we can persuade them to look how easy it is to use. AL also contacted, Age UK Oxfordshire, who have digital helpers, to get tips on how to get ideas over to the digitally hesitant.
The annual website review had not been done yet. CL said there was no rush for this. **ACTION** AL

4. NHS news All current NHS reorganisations have been paused by the Housing Secretary for legal reasons.

5 Hospital Progress.
PM reported they're in, Phase 4, and I think it's going to be at least another, probably, four to six months before it's finished. The hopstial is still running clinics,

6 Communications
AL confirmed Practice Newsletters would now be issued separately, Circulation would have to be by each PPG individually. SH Assumed timing may be influenced by the AGM.

SH reported On "Outreach," that Annie Dee was thinking about joining Helen on a restart of the Outreach and getting this arranged in line with guidance from both Practices.

HC offered to meet with Annie Dee and work out a way forward, which would be easier after the Anima Sessions with Toby. **ACTION** HC
PM offered to suggest some structure for the outreach talks. **ACTION** PM

7 Treasurers Report
HC confirmed nothing to report, and current balance is £571.36, with our half of the Memorial Bench paid for. The tree still has to be paid for.

9 AOB
SH commented that the planting of the garden has not progressed because of the hot dry summer, so tree planting deferred until more appropriate conditions will encourage growth.

NSP PPG AGM, PM offered to talk with Ahmed and see if he can give a talk on Pharmacy First**.**
ACTION PM
CL suggested covering polypharmacy as it would be more relevant to the older age group. CL explained Ahmed had done a talk about multiple medicines, and the risks and dangers as people get older. Many of us know someone on multiple meds that they don't take, so it might be something that catches people's eye as well. SH thanked PM for approaching Ahmed about this.

SH offered to sort out the AGM Booklet. **ACTION** SH
later in the year. **ACTION** SH
BC proposed a vote of thanks and the committee joined him, to SH for staying on as chair. This was unanimously supported.

The Meeting was closed.